Appendix E. Trail Town Short-Term & Long-Term Evaluation Form

Business Checklist

Operations	Yes	No
Is the central business district easily identified?		
Do business hours match customer needs (i.e., open late and on weekends)?		
Are downtown businesses clustered in a compact area?		
Are customers greeted warmly when they walk through the door?		
Are the merchandise and store clean and well kept?		
Do businesses cross-promote?		
Are there window displays that show off the community's heritage?		
Do businesses encourage window shopping?		
Accommodations and Amenities		
Do businesses offer out-of-town shipping for large items?		
Are there publicly-accessible restrooms in the businesses?		
Do businesses offer information on the town/region?		
Can employees answer questions about the town or region?		
Do employees answer questions in a friendly manner?		
Do shops carry souvenirs, especially related to the town?		
Are there public universal accessible restrooms in the businesses?		

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Appendix E. Trail Town Short-Term & Long-Term Evaluation Form

Signs	Yes	No
Are business signs clearly visible and well designed?		
Do the signs clearly state what is being sold?		
Do businesses clearly indicate that they're open?		
Are business hours posted on the front door or window?		
Does your town have the following types of food service?		
Outdoor vending machines		
Grocery or portable food		
Coffee shop		
Ice cream		
Family-style restaurant		
Fast food or chain restaurant		
Informal café with wait service		
Bar or tavern		
Restaurant with liquor service		
Does your town have the following types of services?		
Bike rental		
Bike equipment and repair		
Convenience store/quick stop		
Drug store		

Appendix E. Trail Town Short-Term & Long-Term Evaluation Form

	Yes	No
24-hour ATM		
Bookstore		
Laundromat		
Rental/outfitter		
Does your town have these services and amenities?		
Hotel or motel		
Bed and Breakfast		
Nearby camping		
Emergency medical service available		
Family medical service available		
Shuttling service		
Taxi service		
Public park or green area		
Calendar of events		
Access to public email (e.g., library)		
Sufficient trash cans		
Special events to encourage people to come into town?		
Do businesses use marketing tactics to invite people in?		
Is there a museum?		
Are places open on the weekend?		