



Transportation Summit for Seniors

1. Opening
 - a. Welcomes and Introductions
 - b. Agency Information
 - c. Review of the purpose of the focus group
2. The Ground Rules

Everyone's ideas count
All will have an opportunity to speak
Confidentiality is maintained
Only summarized information will be communicated
3. Interview Questions
 - What transportation services are perceived to be available to Van Buren County residents?
 - What would help residents know more about their transportation options?
 - What are the biggest hindrances/barriers to using the Ride Easy Program?
 - What are the biggest hindrances/barriers to using Van Buren Public Transit?
 - What are some ways to get seniors to take advantage of transportation services, for example, a first-time volunteer escort, would that help? Other ideas to help get people to ride?
 - Transportation is very expensive, how should we fund the cost?
 - Do you think seniors realize what transportation services are available?
4. Wrap up and Conclusion
 - Before we end, does anyone want to say what they think is the most important thing that was discussed here today?
 - Any final comments anyone wants to add?
 - Would anyone like a copy of the summary report from this group?