

# Survey of Senior Transportation Needs and Practices

NCST – South Haven Area Senior Services – Region 4 Area Agency on Aging

## 1. Which of the following home types do you live in?

- 1 A single-family detached home (108)
- 2 A semi-detached home, like a townhouse, row-house, or duplex (5)
- 3 A multi-unit building (includes all apartments, either high-rise or low-rise) (63)
- 4 A mobile home (43)
- 5 Foster Care (1)
- 6 Assisted living facility (5)
- 7 Skilled nursing home

## 2. How long have you lived in your current residence? 1 (1), 2(10),

4 (1),5 (1) ,6 (1), 8(8) ,10(2), 11(5), 12(11),14(11),15(5), 16,(5 )22 (1),24(12),26(10), 25(15), 36 (1), 37 (1), 38(12),45 (1), 49(1), 60(11),70(10),71(1), 72 (1),74(1),78 (1),79(10);80 (1),87 yrs (1).

69 left no response

## 3. Do you currently live within a 1/2-mile of

- 1 A grocery store (84)
- 2 A drug store (83)
- 3 Your doctor's office (81)
- 4 A public transportation stop (31)
- 5 None of these (102)

## 4. How many times did you go out yesterday? (Leaving your house and yard, or apartment to go some place else.)

- 1 None (53)
- 2 Once (15)
- 3 Twice (125)
- 4 Three or more times (32)

## 5. Thinking about yesterday did you:

- 1 Talk to a friend or relative on the phone (175)
- 2 Have someone come to you home to visit (57)
- 3 Have someone come to your home to deliver a product or service (43)
- 4 Write a letter to a friend or relative (26)
- 5 Order a product or service by phone or mail (41)
- 6 Use a computer to send or receive e-mail, or order a product or service (68)

## 6. How often would you say you go out in a typical week?

- 1 Not At All (51)
- 2 1 or 2 times (73)
- 3 3 to 5 times (47)

4 More than 5 times (36)

**18 no response**

**7. Do you have a driver's license now?**

1 Yes (129)

2 No- Have you ever been a licensed driver? (96)

o Yes (130)

o No (83)

**12 no response**

**8. Does anyone else in your household drive?**

1 Yes (172)

2 No (53)

**9. Thinking about your driving, please mark the ones that are problems for you:**

1 The cost of operating a car (38)

2 Being worried about getting lost (31)

3 Traffic moves too fast (11)

4 Being able to see signals, signs and lane markings (11)

5 Poor Road Conditions (13)

6 Parking (111)

7 Feeling Confident about Driving (11)

8 Driving at Night (37)

**10. In the past two months, about how often did you get a ride from someone?**

1 Every day (31)

2 Two or more times a week (23)

3 About once a week (11)

4 Once or twice a month (2)

5 Less than once a month (11)

6 Never (129)

**18 no response**

**11. Thinking about getting a ride from someone you know, please check all that are a problem for you:**

1 Worrying about imposing on others (43)

2 Feel embarrassed asking for a ride (41)

3 Having to fit the ride-givers schedule (12)

4 Feel obliged or want to reciprocate (22)

5 Don't know very many people willing to help (12)

6 Concern about ride-giver's driving ability (2)

7 Don't like to be dependent on others (67)

**26 no responses**

**12. In the last two months about how often have you used Van Buren Public Transit?**

- 1 Everyday (0)
- 2 Two or more times a week (13)
- 3 About once a week (10)
- 4 Less than once a month (12)
- 5 Never - (189)
- 6 If you haven't used Van Buren Public Transit, would you do so if a volunteer travel companion or escort were with you on your first trip?  
\_\_\_(11)\_ Yes \_\_\_(21)\_ No

**13. Thinking about Van Buren Public Transit, mark the ones that are problems for you:**

- 1 Accessibility (getting to the bus from your house) (65)
- 2 Difficulty boarding (20)
- 3 Being late for scheduled appointments (32)
- 4 Embarrassed riding the Public Transit (0)
- 5 Getting information about fares, routes, schedules (10)
- 6 Being worried about crime (0)
- 7 Van Buren Public Transit is too expensive (0)
- 8 Van Buren Public Transit does not go where I need to go (49)

**14. Overall, how satisfied are you with how you get around in your community when you want or need to go someplace?**

- 1 Completely satisfied (91)
- 2 Neither satisfied or dissatisfied (114)
- 3 Completely Dissatisfied. (20)

**15. In the past two months, about how often have you walked to go some place? (Leaving your home and traveling to your destination on foot)**

- 1 Everyday (12)
- 2 Two or more times a week (39)
- 3 About once a week (13)
- 4 Less than once a month (3)
- 5 Never (158)

**17. In the last two months about how often have you taken a senior van?**

- 1 Two or more times a week (0)
  - 2 About once a week (0)
  - 3 Less than once a month (1)
  - 4 Never (204)
- 20 no response**

**18. Thinking about a senior van, what would you consider the problems for you in using a senior van? Check all that apply to you.**

- 1 I did not know there was a senior van (171)
- 2 Getting information about availability or eligibility (12)
- 3 Making reservations is difficult (0)

- 4 Vans are late for scheduled pickups (0)
- 5 Fares are too high (30)
- 6 It's embarrassing to use special transportation (0)
- 7 Having to schedule ahead is not convenient (0)
- 8 The time it takes to use (0)
- 9 Vehicles are poorly maintained (0)
- 10 I am not eligible (12)

**19. Thinking about different places you might go, please indicate how often transportation problems interfere with your ability to go to each kind of place.**

**Your Doctor**

- 1 Often (61)
  - 2 Sometimes (41)
  - 3 Never (20)
  - 4 I don't go there (44)
- 59 no responses**

**Visit your family**

- 5 Often (90)
  - 6 Sometimes (53)
  - 7 Never (28)
  - 8 I don't go there (41)
- 9 no responses**

**Visit your friends**

- 9 Often (11)
  - 10 Sometimes (51)
  - 11 Never (48)
  - 12 I don't go there (93)
- 22 no responses**

**Your place of worship**

- 13 Often (53)
  - 14 Sometimes (42)
  - 15 Never (36)
  - 16 I don't go there (81)
- 13 no responses**

**The grocery store or drug store**

- 17 Often (72)
- 18 Sometimes (83)
- 19 Never (26)
- 20 I don't go there (44)

**Shopping for clothes or household items**

- 21 Often (11)
- 22 Sometimes (34)
- 23 Never (67)
- 24 I don't go there (62)
- 51 no responses**

**Entertainment (such as movies, going out to eat, or an event.)**

- 25 Often (11)
- 26 Sometimes (53)
- 27 Never (56)
- 28 I don't go there (83)
- 22 no responses**

**Volunteer activities**

- 29 Often (11)
- 30 Sometimes (33)
- 31 Never (49)
- 32 I don't go there (82)
- 50 no responses**

**20. If you could go wherever you wanted and transportation was not a problem, what would you do as part of your weekly routine that you aren't doing now?**

- 1 Visit friends and family more (73)
- 2 Travel for pleasure (56)
- 3 Shop more (41)
- 4 More recreational activities (24)
- 5 Volunteer (14)
- 6 Attend more community events (13)
- (4 no responses)**

**21. Would you say your health in general is:**

- 1 Excellent (23)
- 2 Very good (122)
- 3 Good (27)
- 4 Fair (34)
- 5 Poor (3)
- (16 no responses)**

**22. Do you use any of the following aides to get around?**

- 1 Cane (11)
- 2 Walker (30)
- 3 Electric scooter (10)
- 4 Wheelchair (19)
- 5 Guide dog
- (155 N/A)**

**23. Mark any of the following you have difficulty with:**

- 1 Seeing words and letters in an ordinary newspaper even when wearing glasses. (13)
  - 2 Hearing what is said in a normal conversation even when using a hearing aid if you use one. (2)
  - 3 Lifting or carrying something as heavy as 10 pounds, like a bag full of groceries. (25)
  - 4 Climbing a flight of stairs without resting. (12)
  - 5 Walking a quarter mile (about 3 city blocks).(15)
- (158 N/A)**

**24. Which of the following describes your living situation?**

- 1 Live alone (55)
- 2 Live with your spouse (108)
- 3 Live with spouse and dependent children (11)
- 4 Live with adult children or other adult family member. (41)
- 5 Live with non-related person or persons.(10)

**25. What is your age?** 59(11), 61(1), 63(13),64 (1); 65(12), 71(20),72 (1),73 (1), 78(10),82 (2),85 (1), 87 (1) and 88 (1)  
*149 no responses*

**26. What is your sex?**

- 1 Male (80)
- 2 Female (145)

**27. What race do you consider yourself?**

- 1 White (71)
  - 2 Black/African American (32)
  - 3 American Indian (12)
  - 4 Spanish/Hispanic (10)
  - 5 Asian (0)
- (125 no responses)**

**28. Please indicate your household's total income in 2007 before taxes.**

- 1 Less than \$5,000 (11)
  - 2 Between \$5,000 and \$10,000 (33)
  - 3 Between \$10,000 and \$20,000 (22)
  - 4 Between \$20,000 and \$30,000 (15)
  - 5 Between \$30,000 and \$40,000 (11)
  - 6 Between \$40,000 and \$50,000 (1)
  - 7 Between \$50,000 and \$60,000 (0)
- (132 no responses)**

**27. What is your five digit zip code?** *49043(15); 49090 (32); 49056 (15);49079(8);49064(21);49057(21);49055(21);49013(51);49071(11); 49045(11);49065(19)*

**28. In which township or city do you reside:**

*Covert (15);  
So. Haven (32);  
Geneva (32);  
Columbia (15);  
Lawerence(8)  
Hartford(21);  
Bloomingdale (21);  
Bangor (51);  
Antwerp Township (11);  
Gobles(11);  
PawPaw(11);  
Lawton(23)*