

Transportation Summit – Hartford – November 06, 2008

What transportation services are perceived to be available to Van Buren County residents?

Neighbors
Family
Care-A-Van
Medical Transit (a new service)
VB Transit (vague knowledge of this service or what service offers)

What would help residents know more about their transportation options?

It was the consensus of the group that the problem is more pronounced in rural areas and that one doesn't really know or realize what is available (or not) until it is needed.

Shopper's Guide
Paw Paw Flashes
Utility Bill Stuffers
Information (flyers, brochures) at Doctor offices, Hardings Grocery Store, Rite Aid, Bank, Auto Parts and McDonalds

What are the barriers to using Van Buren Public Transit?

Don't know about the service
Long waits
No coordination with Doctor offices or Watervliet Hospital
(Run bus one – two days per week in area for doctor appointments, banking, grocery shopping and etc)
Afraid of Cost

What are the barriers to using Ride Easy?

Unknown Service
Lack of Volunteers

What do you think are some ways to get seniors to take advantage of transportation services?

Appeal to the younger generation
Educate Seniors about services
Merchant discounts
Senior Discount with Transit (discounted passes)
Word of Mouth - Positive experiences

How should we fund the cost of transportation?

Self pay
Federal Government
State Government
Local Government
Clients pay